



Kreek Kids FAQ

As a parent, we understand you may have some questions about our policies and why we do, what we do. Here are a few of our most 'Frequently Asked Questions' and hope they answer some of the questions you may have.

Kreek Kids Child Care and Age-Level Program 🌟 **SUN. 10:30 am** (0-5th grades)

Q. How do I register my child for Kreek Kids? You can find a pre-registration link @ ac3.org/kreek-kids or sign up upon arrival. Our Check-In Team will take your child's name, age and/or birthday along with any severe allergy or security info along with your name and cell phone number in case we need to contact you during service. All information is kept confidential.

Q. What are the RED & YELLOW dots on a child's name tag for?

If there is a severe allergy or security concern, parents are asked to put the following dot(s) on their child's name tag weekly: **RED** dots alert us of an allergy, medical or family security concern. (We have chosen to be a "Peanut Free" ministry.) **YELLOW** dots alert us that pictures of this child's face should not be used on the AC3 website or social media without permission. NO child names or info are posted online.



Q. What parent and security policies do I need to be aware of?

- All children need to be signed into Kreek Kids by a parent or guardian and picked up using the security label provided or a mobile pass QR code.
- Two team members need to be in a classroom in order to accept children.
- Only pre-approved parents and volunteers are permitted in the Education Center during ministry hours.
- We maintain **Volunteer-to-Child Ratios**. Occasionally, a classroom may need to be closed. This is done for the safety of our children and consideration of our volunteers. When this happens, approved parents are welcome to stay and be a parent helper for the day. This would enable us to keep the classroom open.



Babies	1:2	Pre-KK & Kindergarten	1:6
Crawlers/Walkers	1:3	1st & 2nd grades	1:8
3 Year Olds	1:4	3rd - 5th grades	1:10

Q. What rooms will my kids be in the Education Center?

- **Infants through 3-year olds** – Yellow and Green Rooms (main floor)
- **4 YRS. - Kindergarten** – Preschool area: Red Room (upstairs)
- **1-5th grades** – Start in the Blue Room (upstairs)
- **Transitional Learners** – (Age 3 & 4 YRS. will meet in the Yellow Room when available)
- **6th-12th Grades** – Orange Room (main floor)



FLEX AGE GROUPS

3 & 4 YRS. & K-1 are 'FLEX' age groups. Depending on safe staffing ratios and other variables, if your child is in one of these age groups, they may be FLEX-ed up or down for the day.

Q. Can friends or siblings of different ages be in the same class?

We understand that some siblings need to be together in order to feel relaxed at church. While it's best that they attend age-level class, they can be checked into to the younger sibling's/friend's class for the day.

Q. Is there a specific Check-In time frame for my kids in order to join the fun?

Check-In will be open 10 minutes before a service begins. Please check-in your child no later than 10 minutes after a service starts to allow less classroom interruptions and more focused learning time.

Q. Is there anything that children should NOT bring with them?

Yes. Children in our preschool-5th grades should leave all toys and snack items in the car or at home. This way, there will be no lost items or toys that may become a distraction in the classroom. Infants through two years old can bring items that may be a comfort to them such as a stuffed toy, blanket, binky and bottle. Please label items.

Q. My child has been sick. When should they return to class?

We have a Well Child Policy and follow the recommendations of the American Pediatrics Academy. For the health of our children and volunteers, please do not bring your child to class if they show any of the following signs:

Fever, diarrhea and/or vomiting (in the last 24 hours)	Lice
Sore throat, sneezing or persistent cough	Contagious illnesses
Colored nasal discharge	Pink eye or other eye infections
Swelling and tenderness of face or neck glands.	Skin infections, or body rash

Q. Do you need parent helpers?

Yes! We believe that an effective children's program is made possible through our parent partnership with teachers, and helpers. If you are a parent who calls AC3 home and have attended AC3 for six months, you are invited to join us as little as once-a-month in a flexible serving opportunity. Not sure what to do? Take home our Entry Level Positions Flyer in the Kreek Kids Check-In area. We offer Parent Helper Schedules that are flexible and where you'll learn as you go. We look forward to answering any questions you may have!



Partnering with you to help raise up the next generation of Heroes in the Faith!

Twila, Trina & Kreek Kids Team

360-659-7335 EXT. 103

twila@ac3.org